gloCOM GO Android 6.3.0

Release Notes

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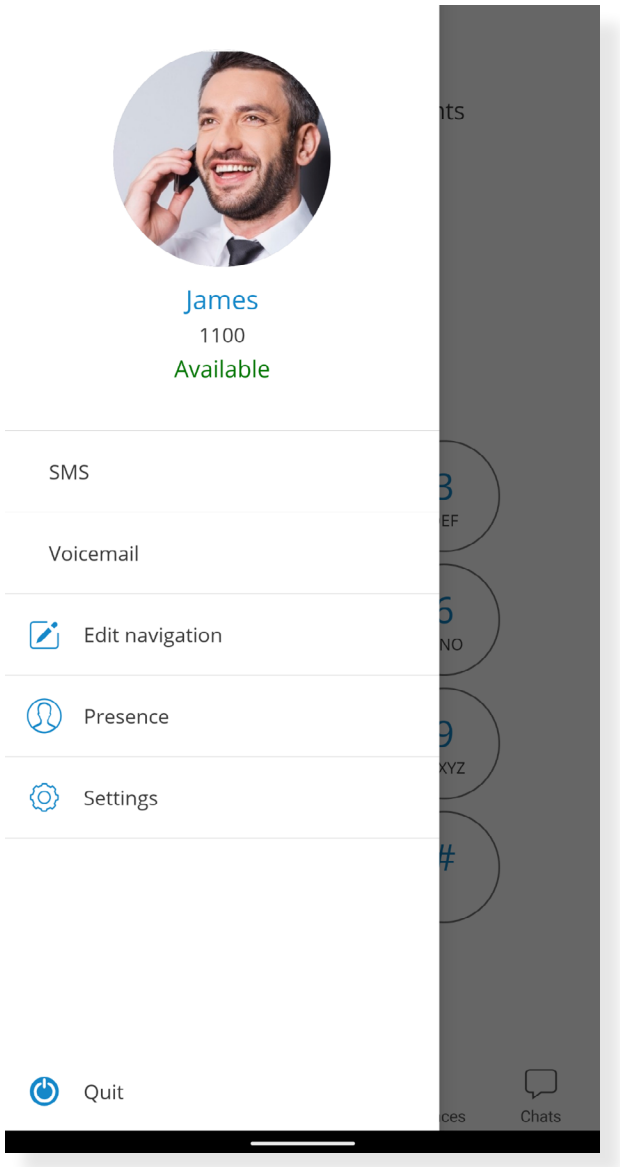
FEATURES

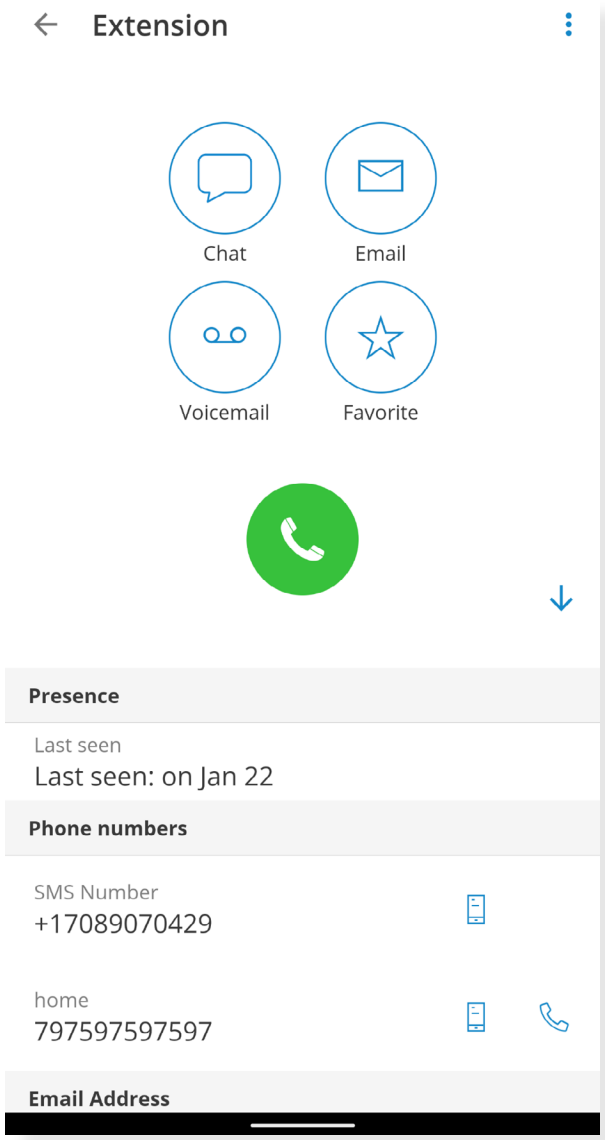
In our effort to facilitate users' needs, the new **gloCOM GO 6.3.0** brings another new feature - **SMS**. This allows users to send and receive SMS messages.

The SMS feature can only be used if an SMS number is associated with an Extension in PBXware. *Please note that if the SMS number is not set, users will not be able to use this feature.*

Users can start an SMS conversation in two ways:

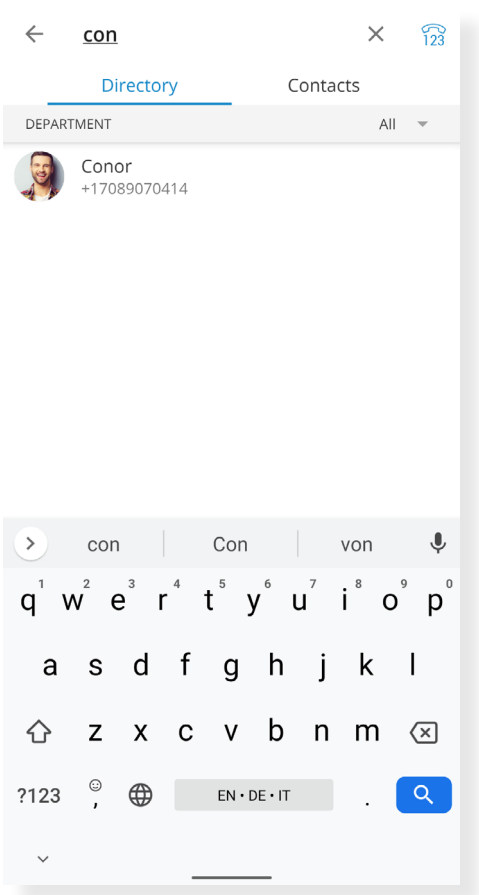
- By clicking the 'SMS' icon from the 'More' toolbar

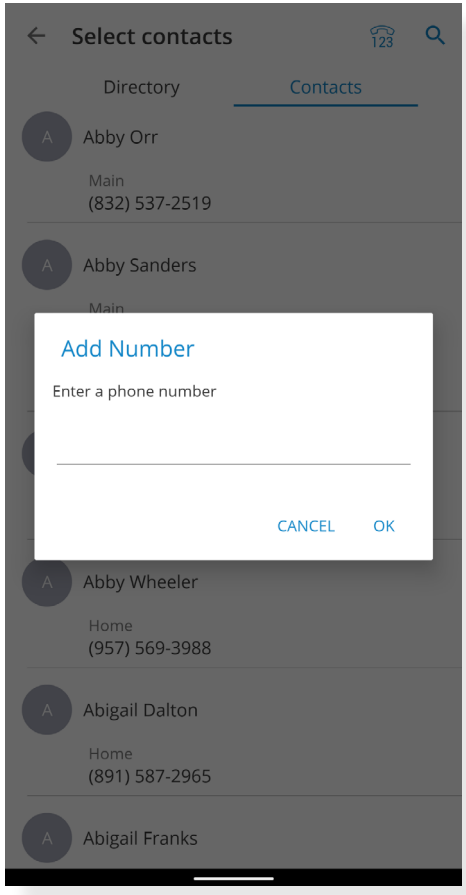




- From the Extension screen by selecting the recipient's number

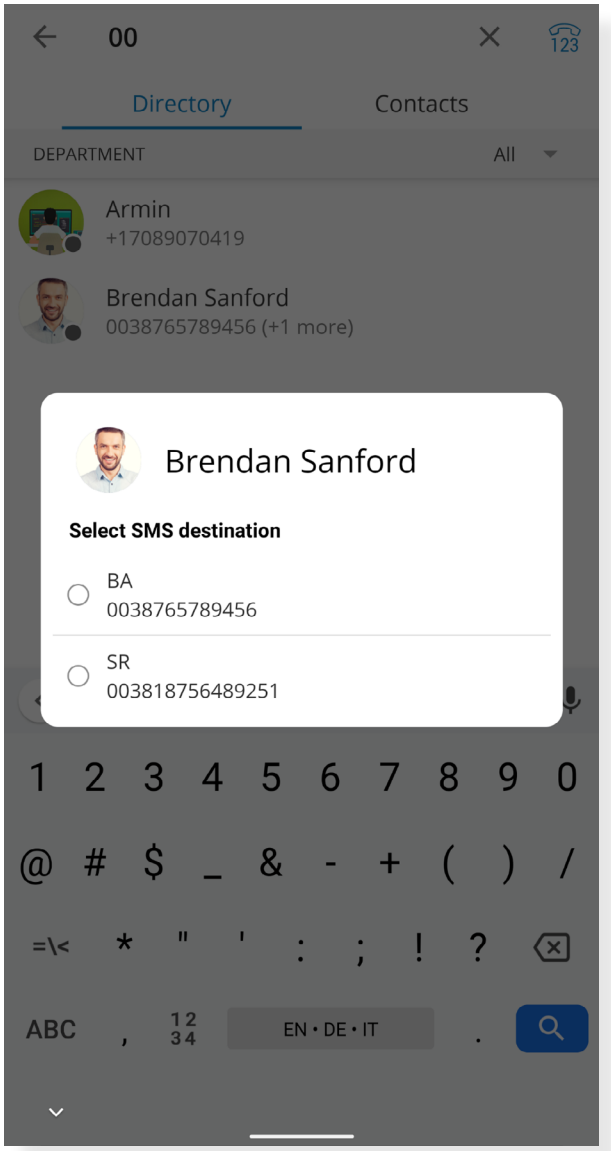
When a user enters SMS, they can easily start a conversation by pressing the '+' (plus) sign located at the bottom right of the screen. A user can then select recipients from the Directory, the device's Contacts, or enter a phone number manually for numbers not stored in Contacts.



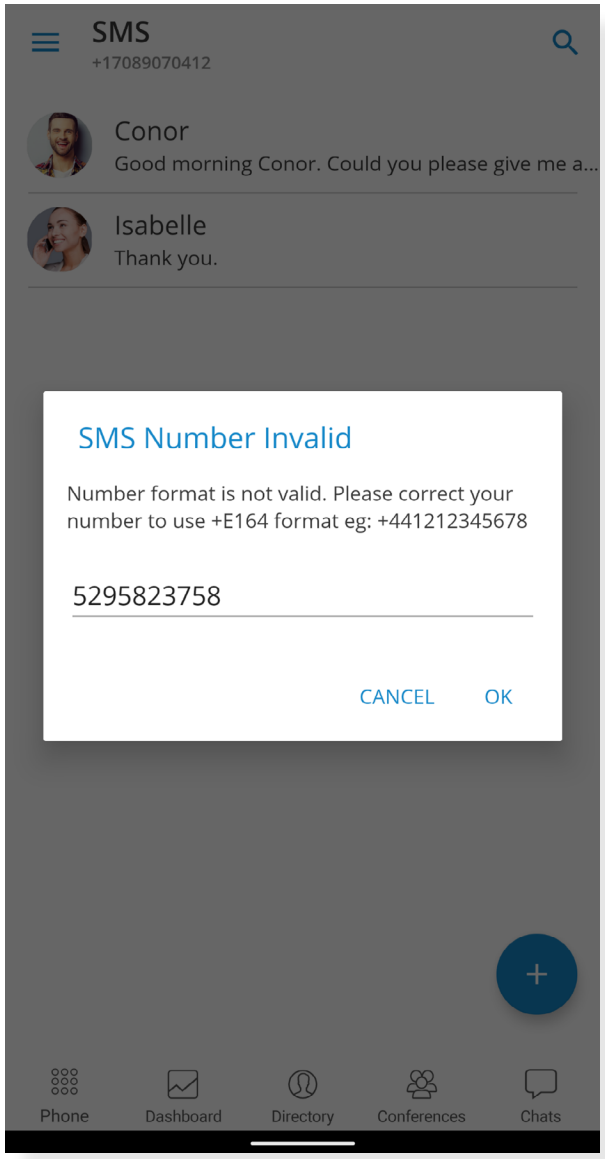


More Than One Number Displayed

In case a contact has more than one number displayed in their mobile list, a pop-up window will appear, after which users will be able to select to which number they want to send an SMS.



Numbering Format - E.164

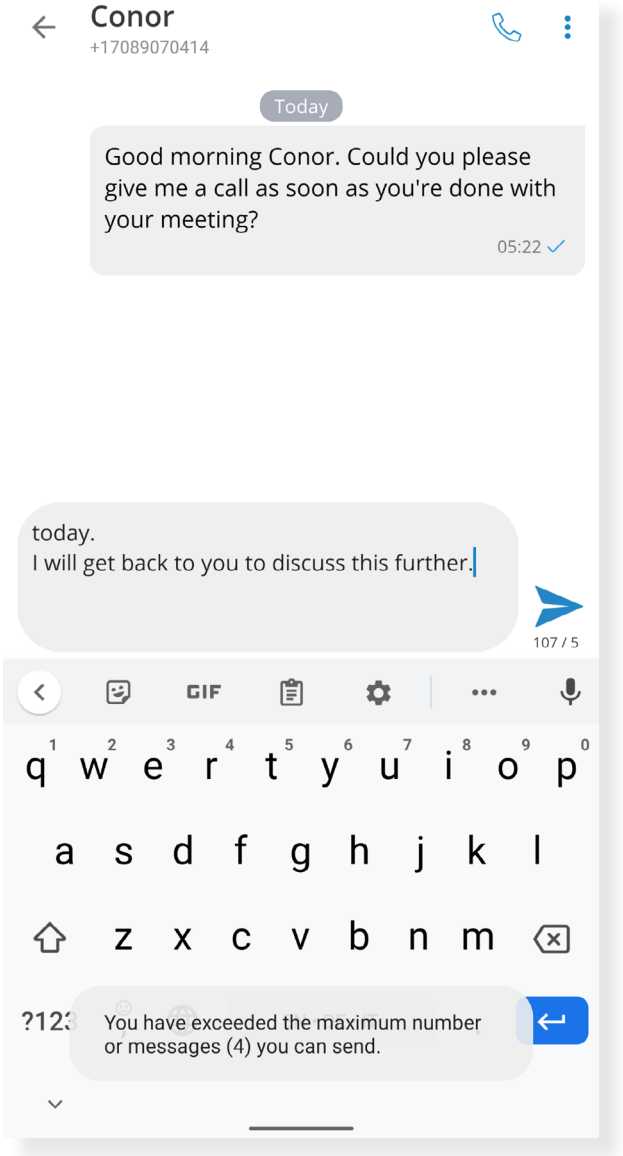


The SMS number must be in the E.164 format or a local number relative to the PBX. Otherwise, users will not be able to create an SMS conversation.

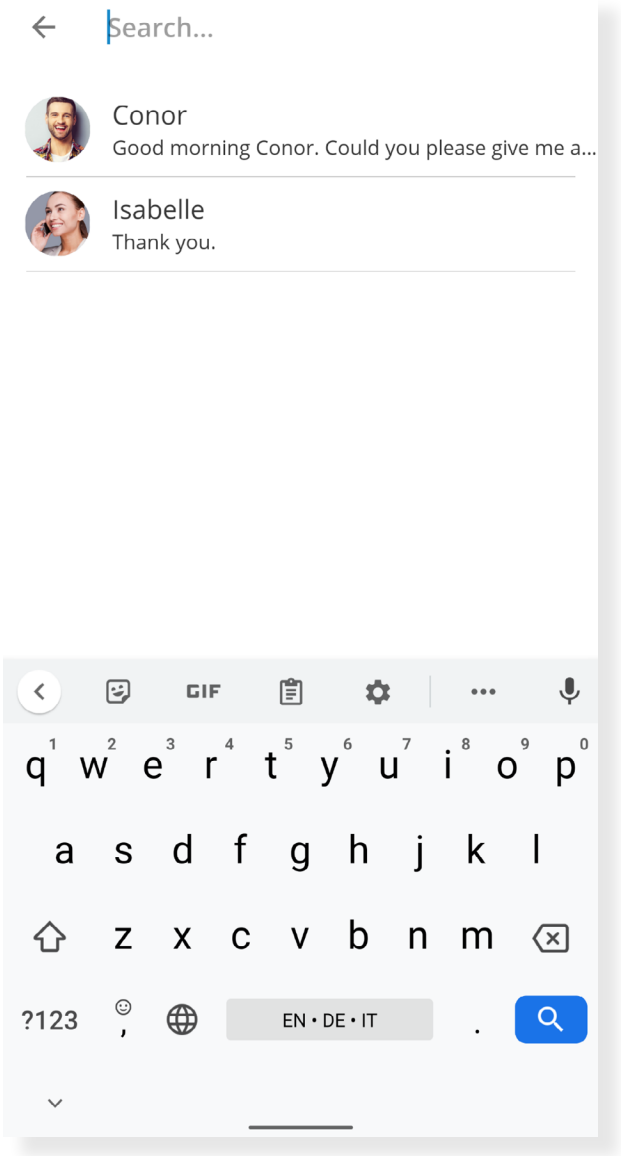
Maximum Number of Messages

Four is the maximum number of messages a user can send at once. A pop-up notification will notify users if they exceeded this number and whether they can send a message again.

The SMS counter is located next to the ‘Send’ icon.



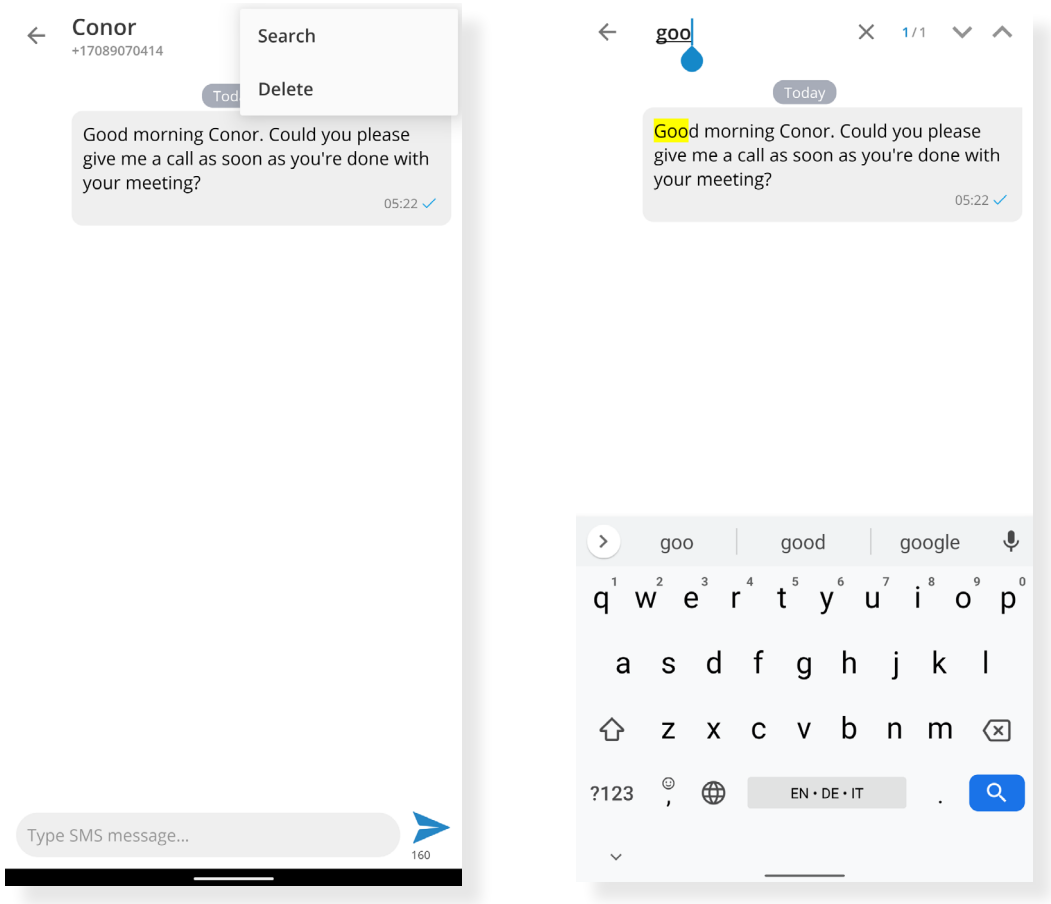
Search Existing SMS Conversations



The search bar in the **SMS** feature allows users to search messages by name or phone number.

Full-Text Search Inside an SMS Conversation

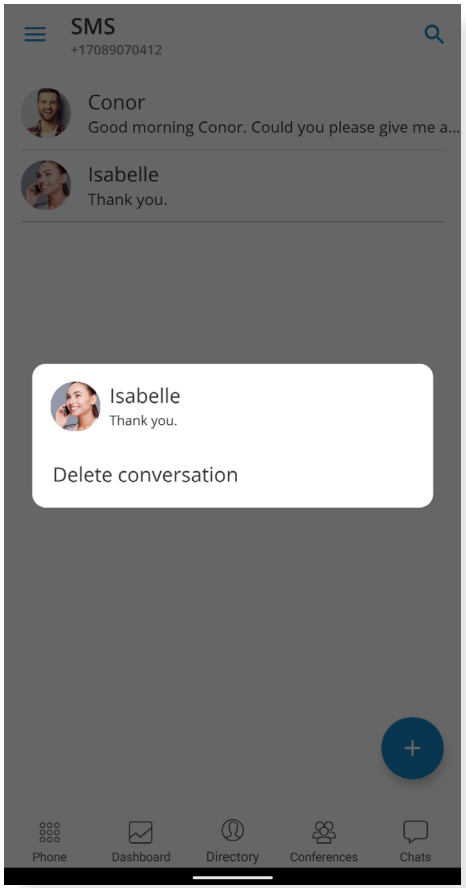
A full-text search can be performed by entering an existing SMS conversation and clicking the ‘Search’ icon in the upper right corner of the screen.

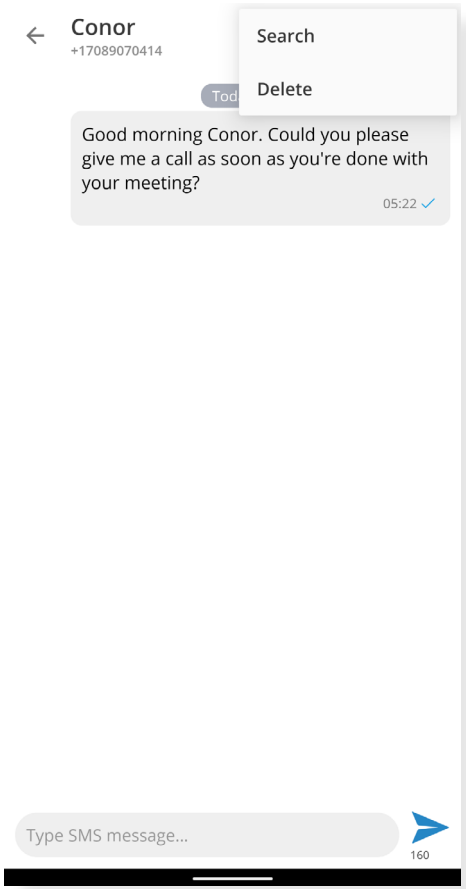


Delete SMS Conversations

Users can delete existing SMS conversations directly in one of the following ways:

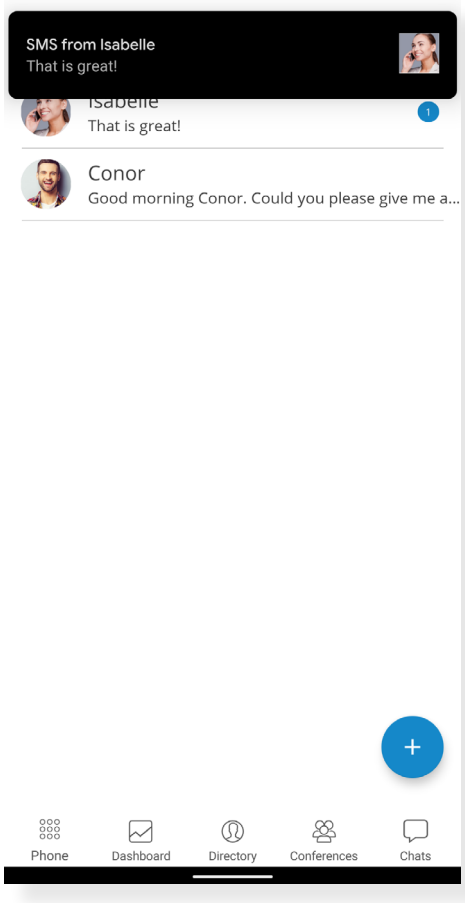
- By pressing and holding on the conversation.
- By selecting the ‘Delete’ icon from the upper right corner when inside the conversation.

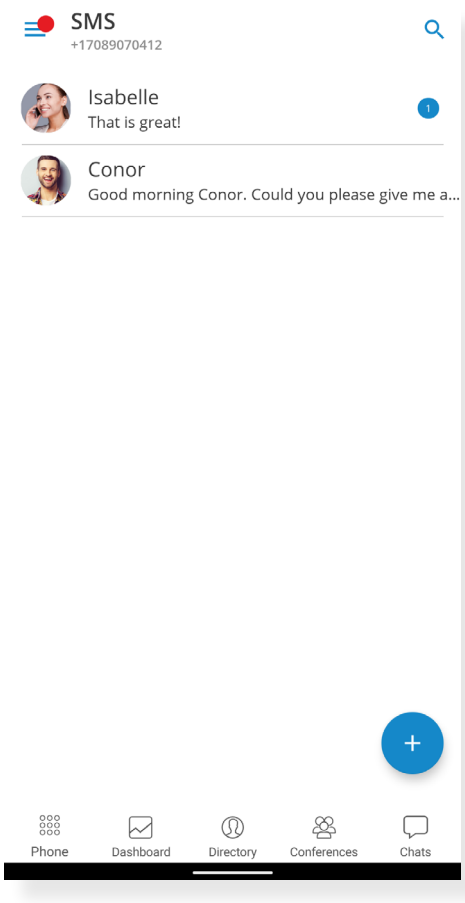




Receiving SMS

When a user receives an SMS message, they will get a pop-up notification. When a user is offline, the pop-up notification will appear after the sync is complete on the next login.

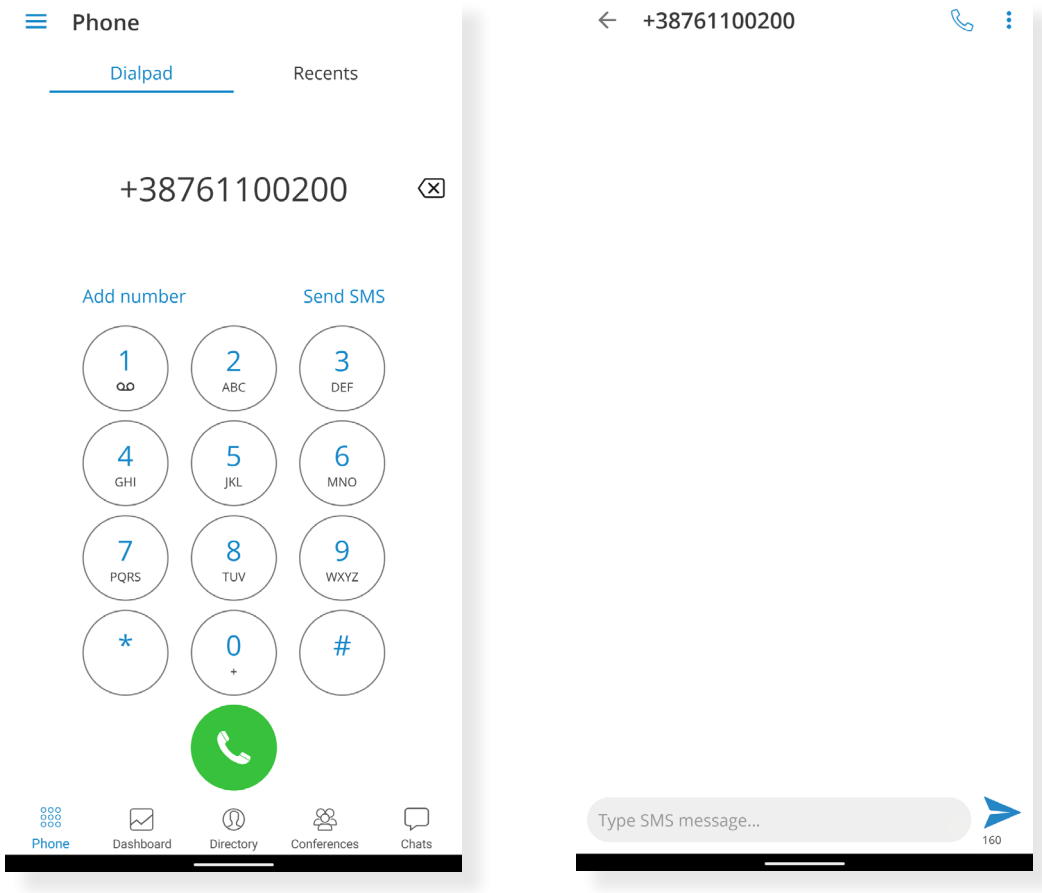




SMS notifications will be visible on the ‘SMS’ icon in the main menu displaying the number of unread messages.

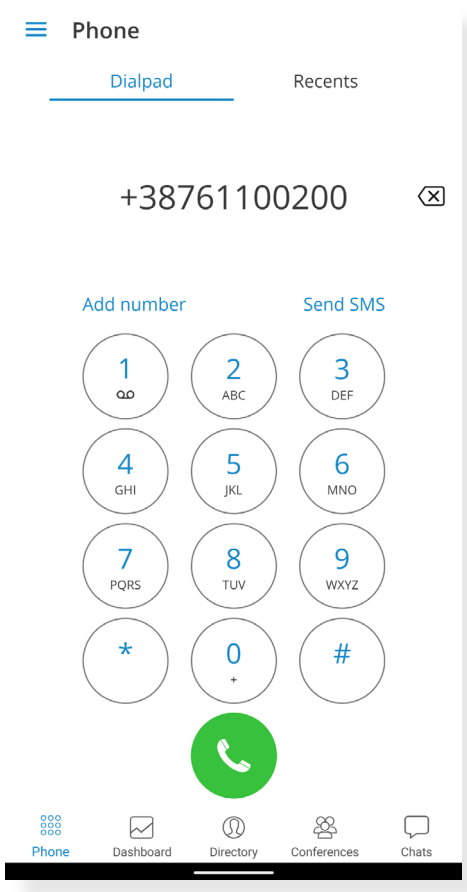
Send SMS Directly From a Dialer

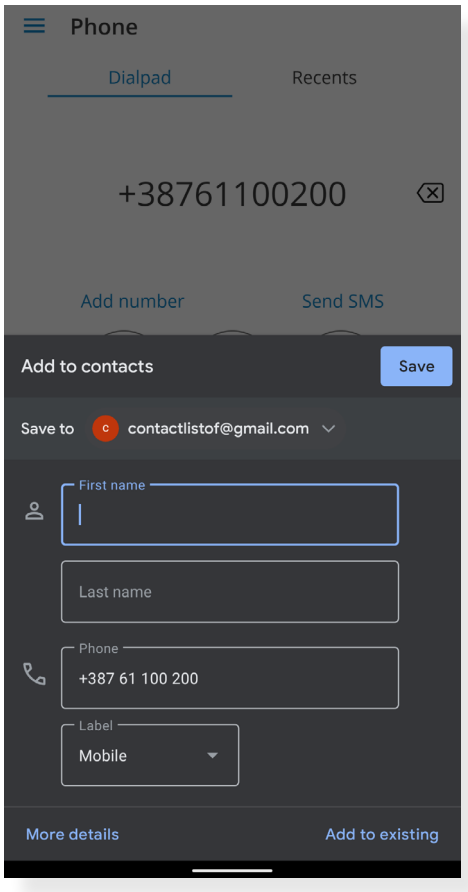
When entering a phone number on the Dialer, the new feature ‘Send SMS’ will appear. Clicking it will enable a user to send an SMS to that number directly from the Dialer.



Add a Number to Phone Contacts From a Dialer

When entering a new number in the Dialer, the new feature ‘Add Number’ will appear. Clicking it will enable a user to add that number to their *Contacts*.



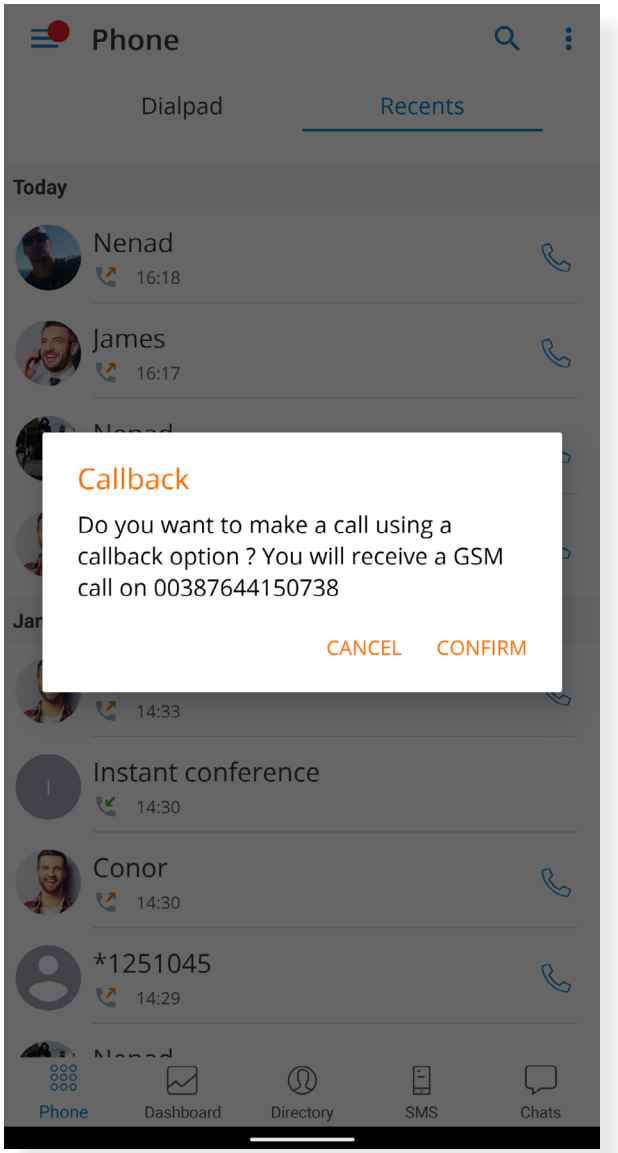


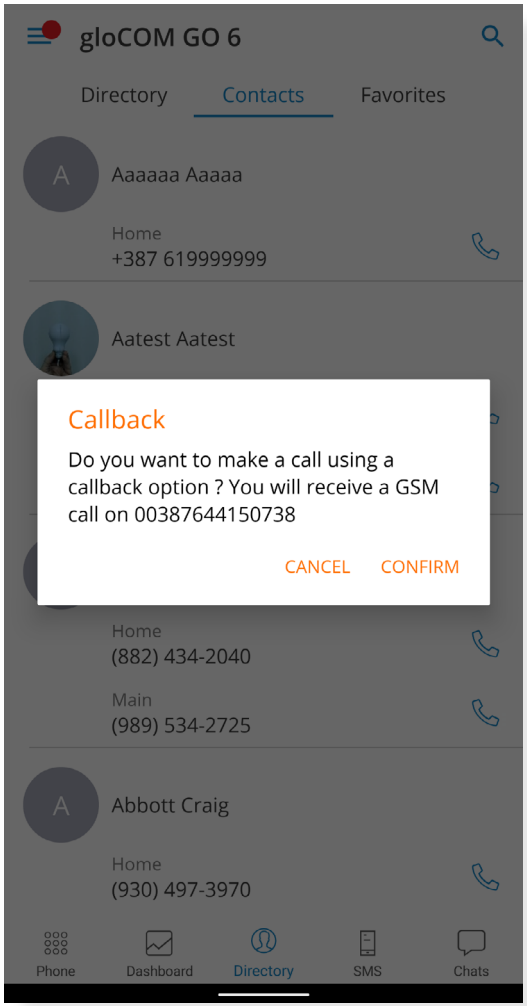
Enable SIP Over the Mobile Network By Default

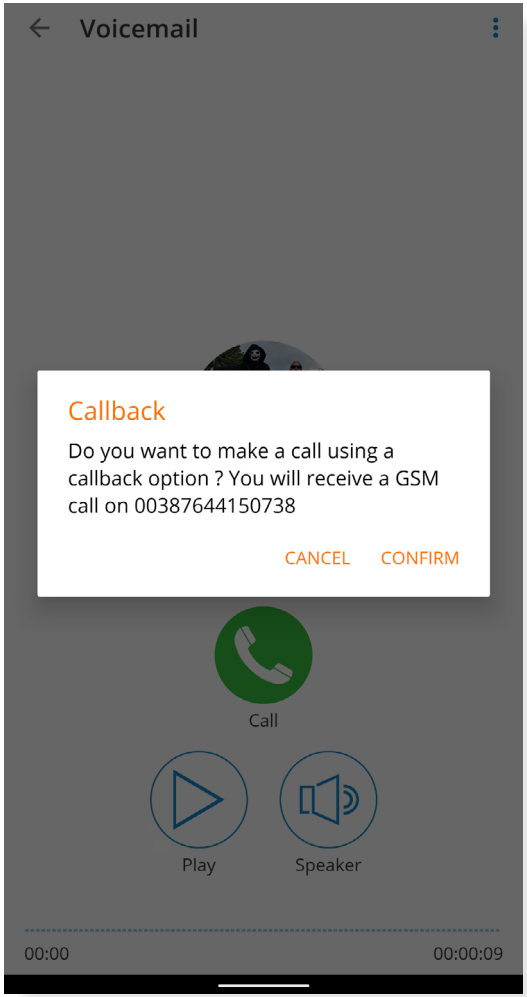
With gloCOM GO 6.3.0, this feature will be enabled by default after the installation.

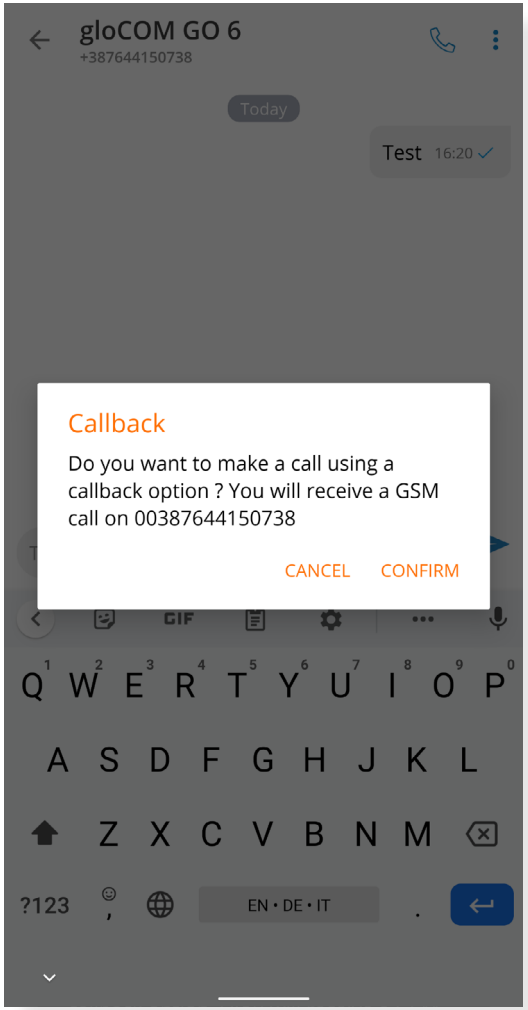
Long-Press Icon for One Time Callback Activation

A single call-back can now be started by pressing and holding the ‘Call’ icon from any place on the interface where this icon can be found.



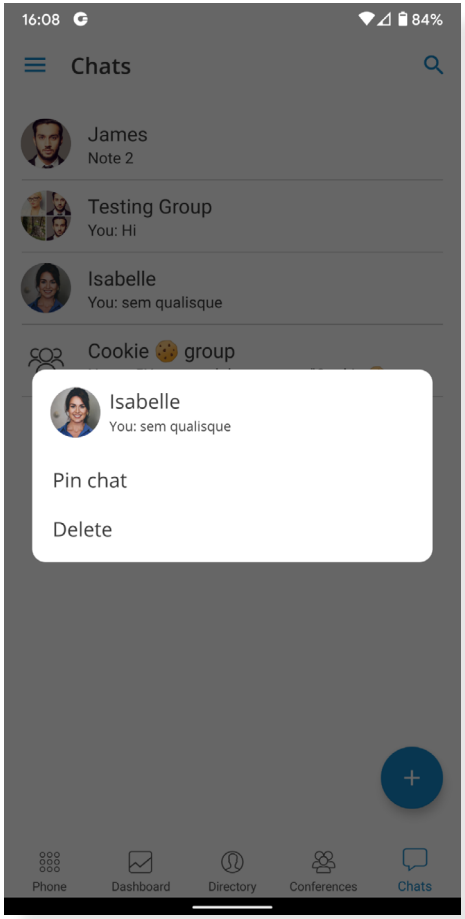

gloCOM GO 6
Directory
Contacts
Favorites
A
Aaaaaa Aaaaa
Home
+387 619999999
Aatest Aatest
Callback
Do you want to make a call using a callback option ? You will receive a GSM call on 00387644150738
CANCEL
CONFIRM
Home
(882) 434-2040
Main
(989) 534-2725
A
Abbott Craig
Home
(930) 497-3970
Phone
Dashboard
Directory
SMS
Chats

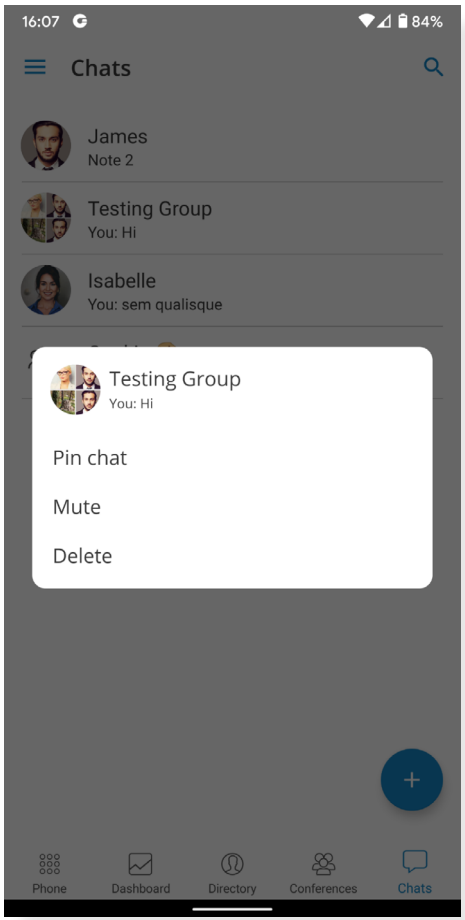

Voicemail
Callback
Do you want to make a call using a callback option ? You will receive a GSM call on 00387644150738
CANCEL
CONFIRM
Call
Play
Speaker
00:00
00:00:09


gloCOM GO 6
+387644150738
Today
Test 16:20
Callback
Do you want to make a call using a callback option ? You will receive a GSM call on 00387644150738
CANCEL
CONFIRM

Mute and Delete Quick Actions to Chats on Chats List

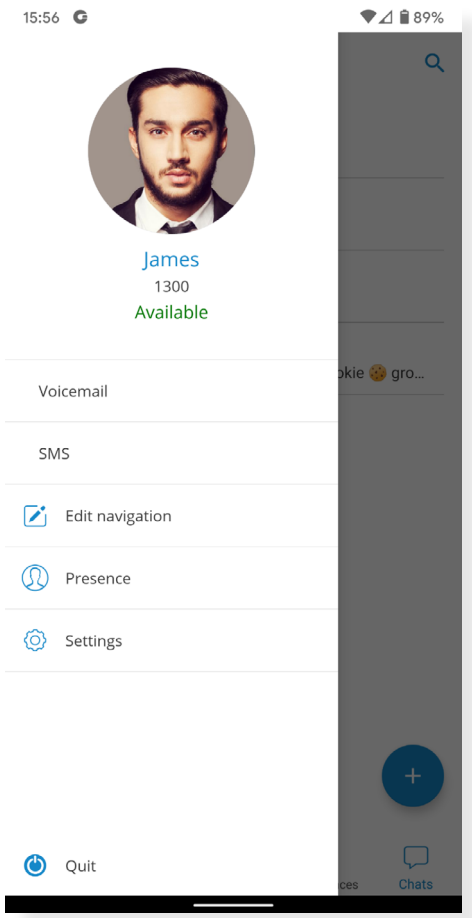
To facilitate the use of chat, we added the features: ‘Delete’ and ‘Mute’. If a user long presses a specific chat, these new features will be displayed.

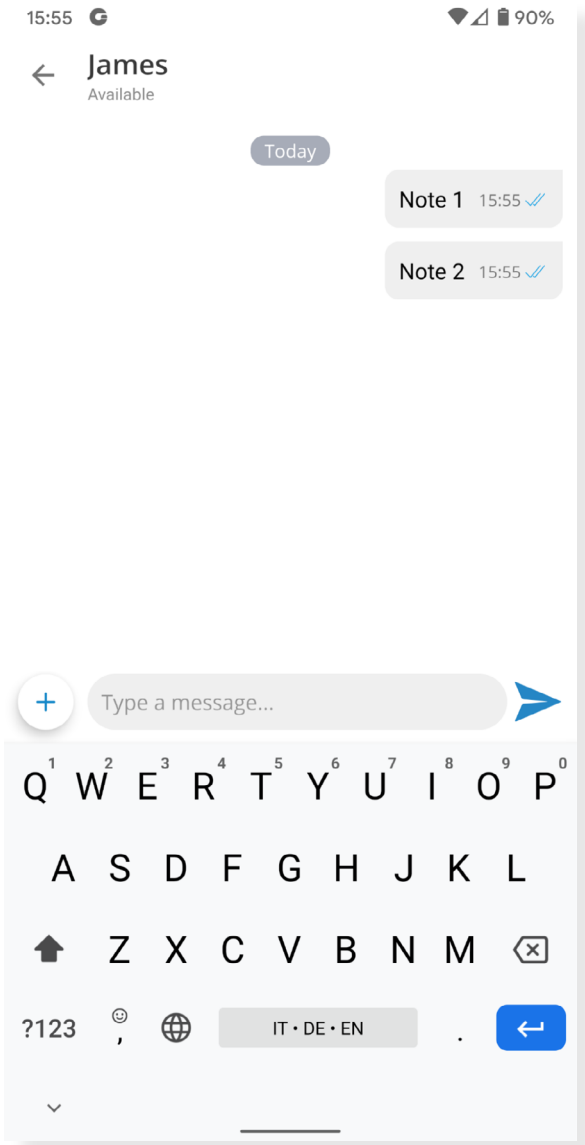


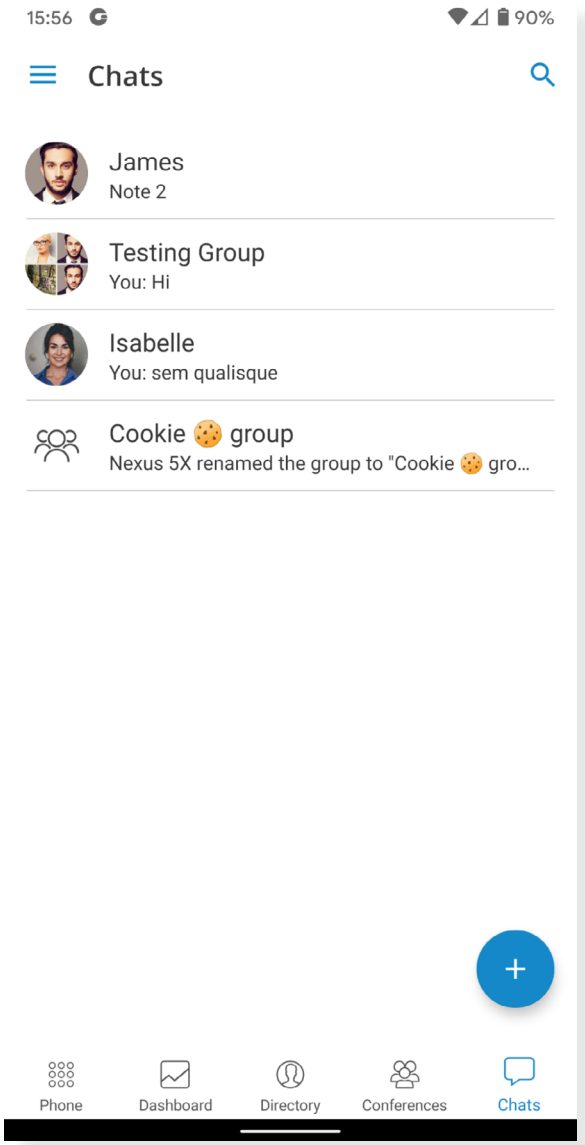


Ability to Send a Message to Oneself

The new feature enables a user to send a message from chat to themselves in case they wish to keep some notes or transfer a certain message between the mobile/desktop app.



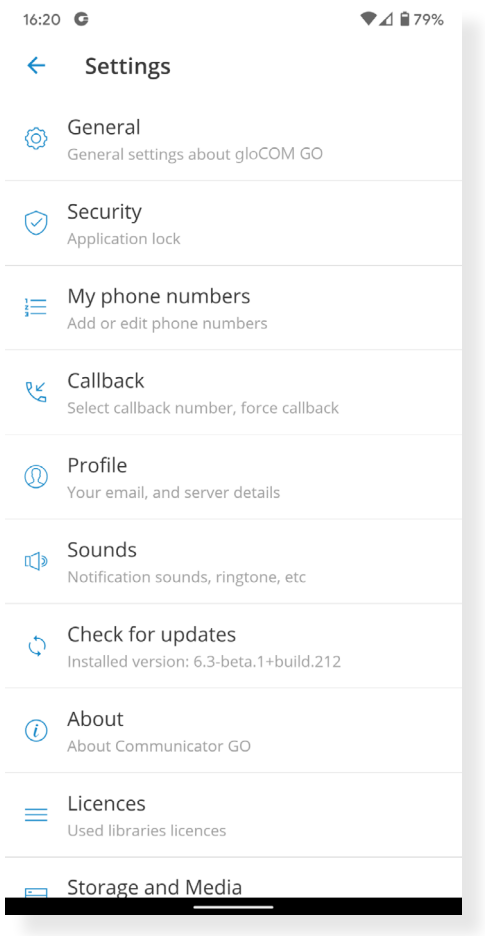

15:55
90%
James
Available
Today
Note 1 15:55
Note 2 15:55
Type a message...
Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M
?123
IT • DE • EN

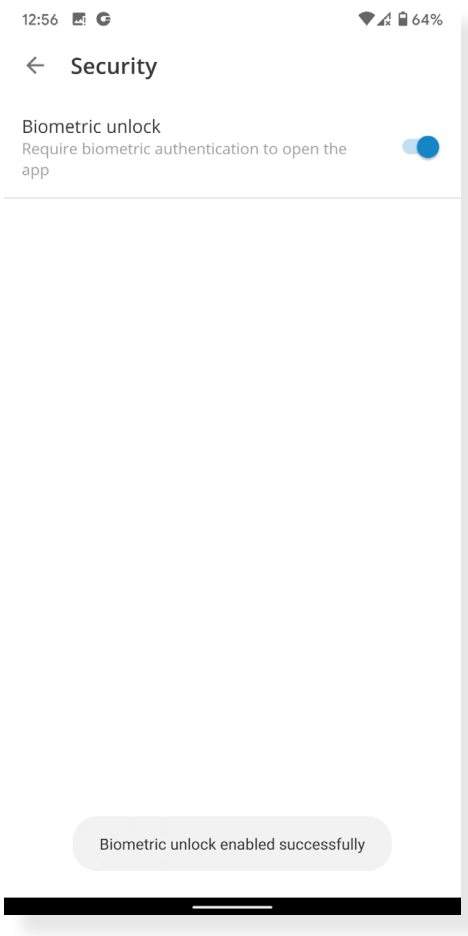

15:56
90%
Chats
James
Note 2
Testing Group
You: Hi
Isabelle
You: sem qualisque
Cookie group
Nexus 5X renamed the group to "Cookie gro...
Phone
Dashboard
Directory
Conferences
Chats

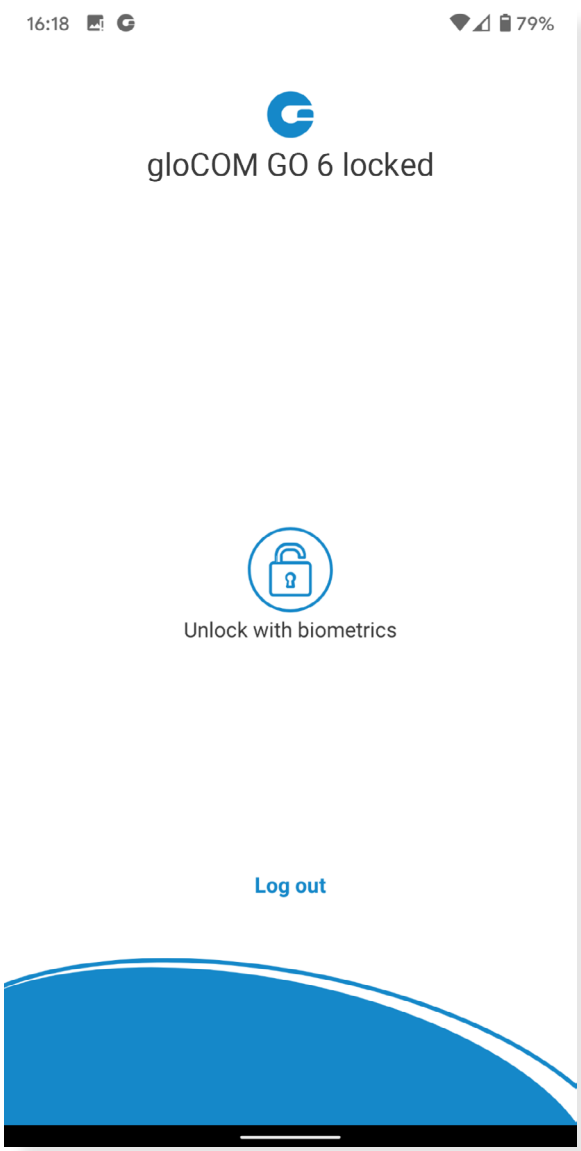
Biometric Authentication

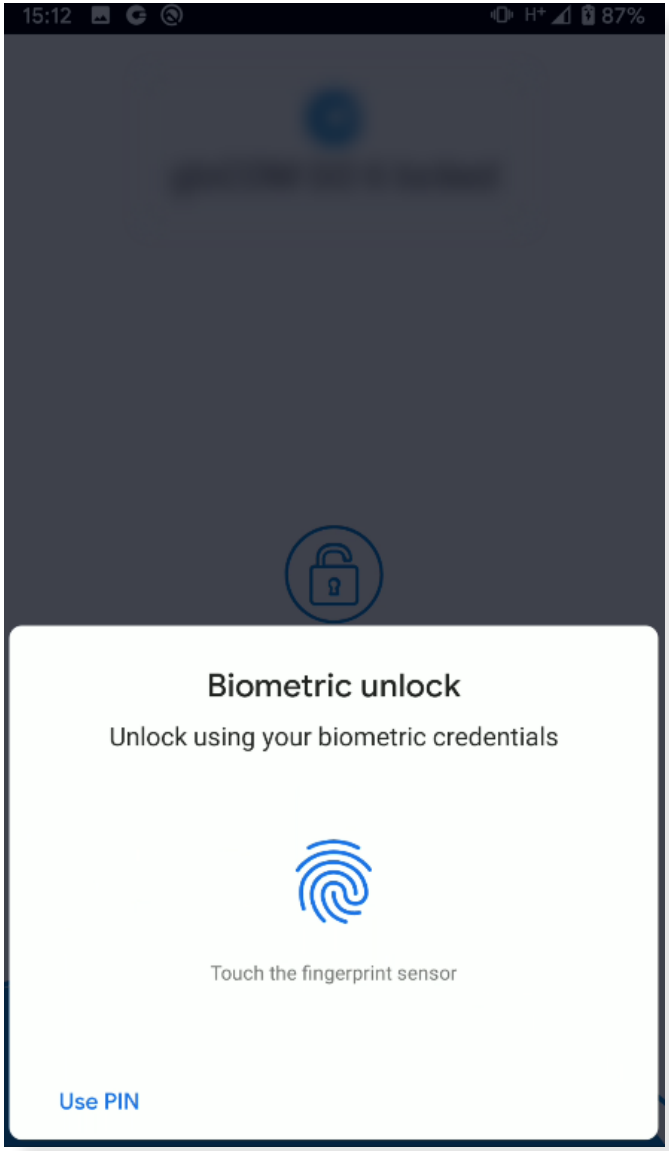
Users can now use the option to unlock gloCOM GO by using the Biometric Authentication as an additional layer of security for using the app.

Users can enable it by using fingerprint and face recognition. For these options to function, this feature must be enabled on the device and the application options.



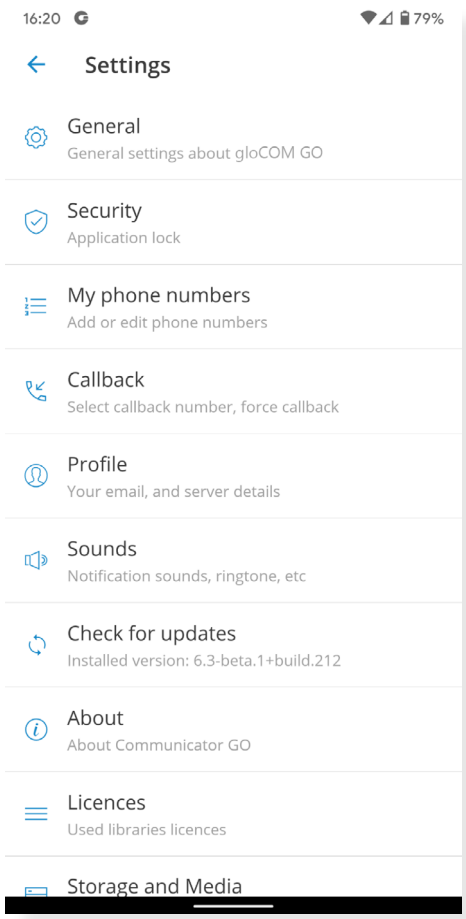


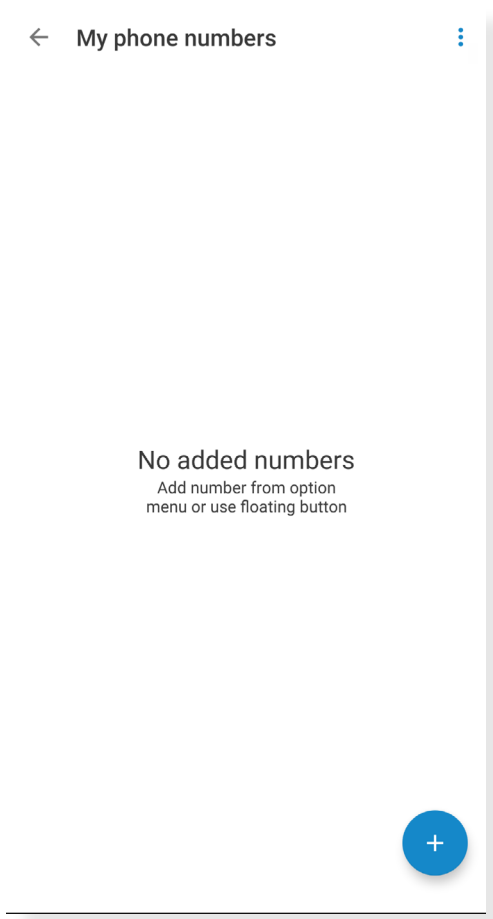

16:18
79%
gloCOM GO 6 locked
Unlock with biometrics
Log out

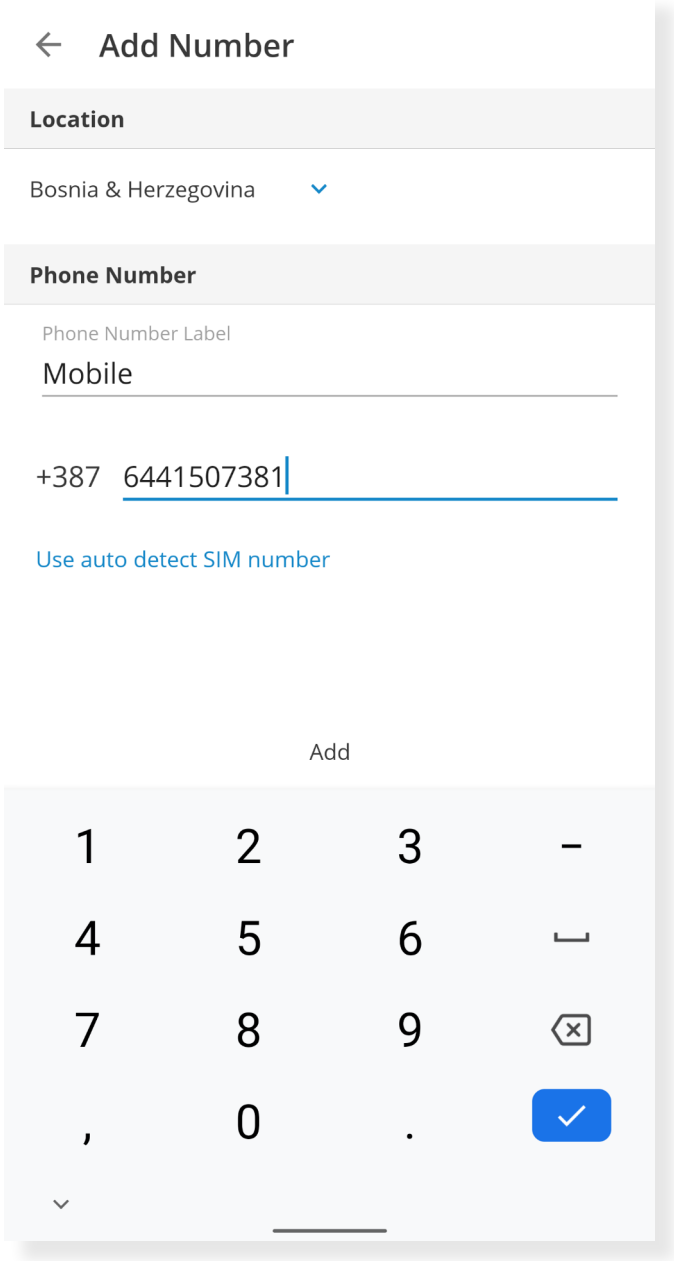

15:12
87%
Biometric unlock
Unlock using your biometric credentials
Touch the fingerprint sensor
Use PIN

Complete Redesign of Callback Functionality

The user's phone number can now be found in the 'My phone numbers' section. Call-back related options can now be found inside the 'Call-back' section of 'Settings.'

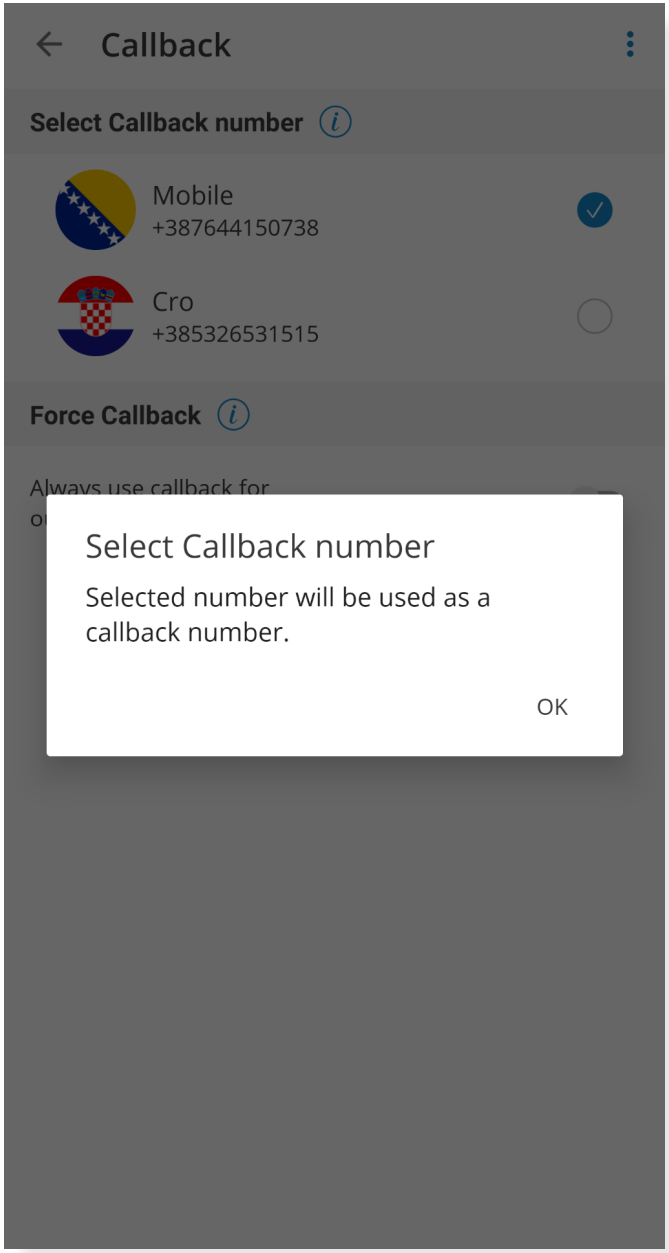


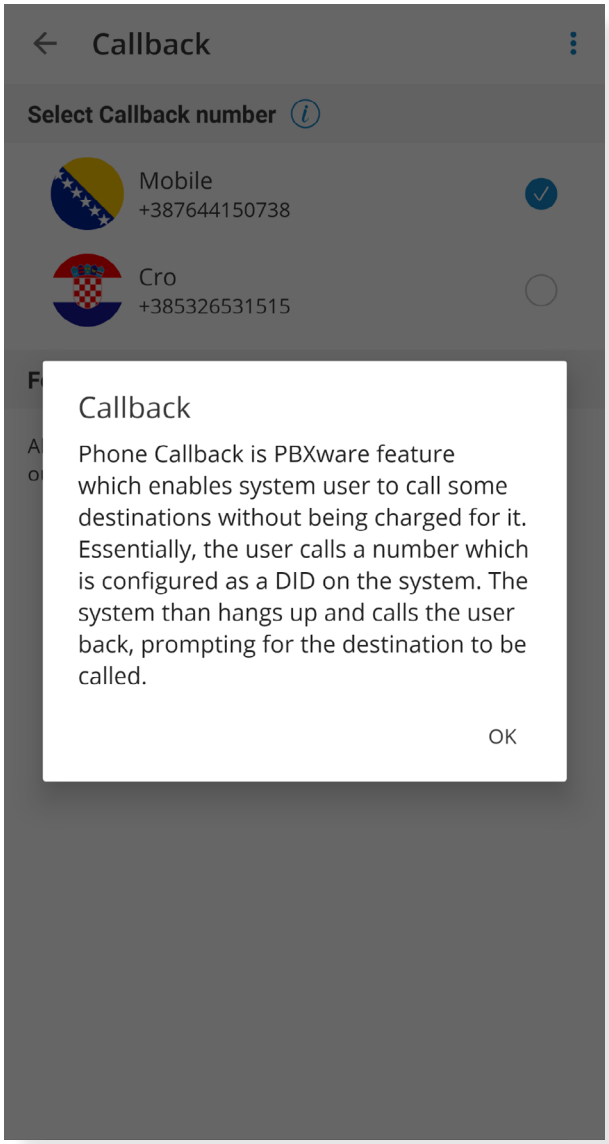


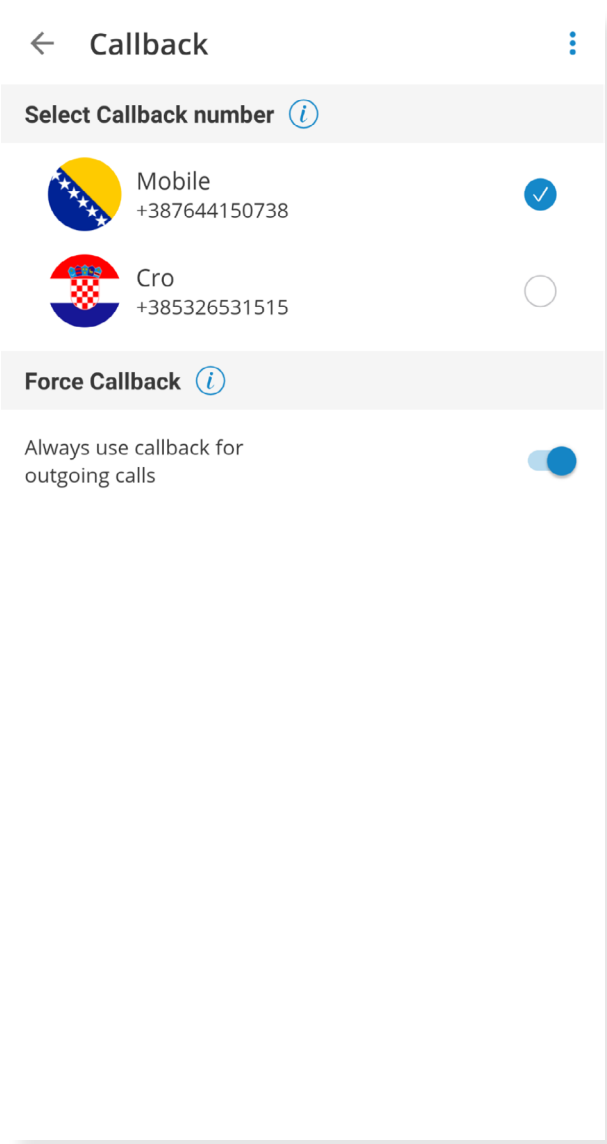

Add Number
Location
Bosnia & Herzegovina
Phone Number
Phone Number Label
Mobile
+387 6441507381
Use auto detect SIM number
Add
1 2 3 -
4 5 6
7 8 9
, 0 .

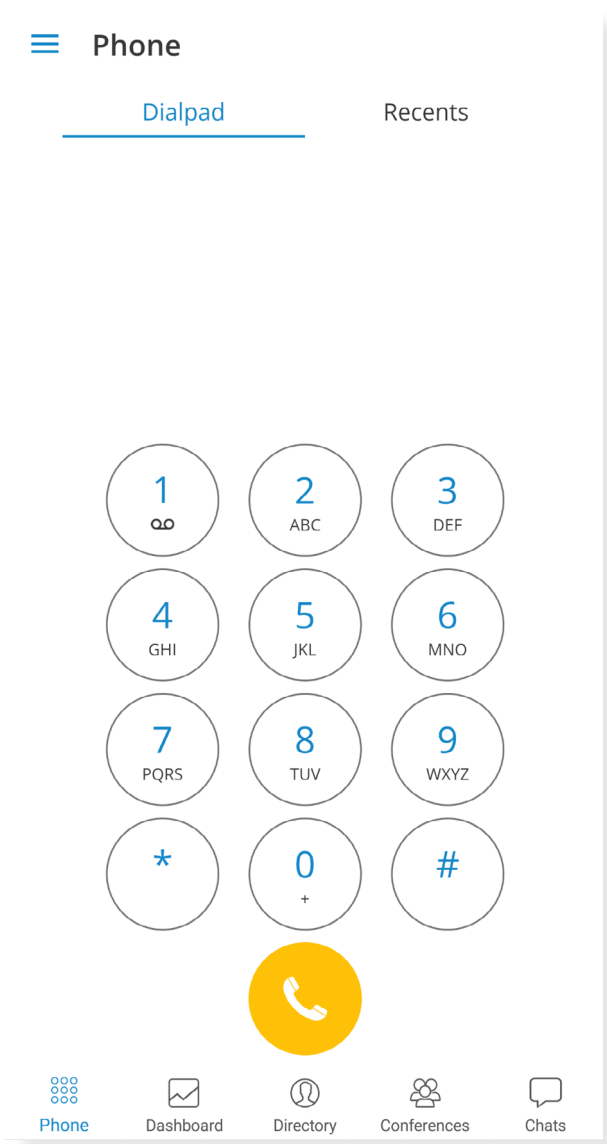
My phone numbers
Mobile
+387644150738

My phone numbers
DONE
Mobile
+387644150738
Cro
+385326531515


Callback
Select Callback number
Mobile
+387644150738
Cro
+385326531515
Force Callback
Select Callback number
Selected number will be used as a callback number.
OK


Callback
Select Callback number
Mobile
+387644150738
Cro
+385326531515
Callback
Phone Callback is PBXware feature which enables system user to call some destinations without being charged for it. Essentially, the user calls a number which is configured as a DID on the system. The system than hangs up and calls the user back, prompting for the destination to be called.
OK


Callback
Select Callback number
Mobile
+387644150738
Cro
+385326531515
Force Callback
Always use callback for outgoing calls


Phone
Dialpad
Recents
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
*
0 +
#
Phone
Dashboard
Directory
Conferences
Chats

Improvements

- Enable SIP over mobile networks by default
- Login screen redesign
- Chat screen redesign
- Improved Bluetooth handling

CONTACT BICOM SYSTEMS TODAY

to find out more about our services

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